

## **Quality, Environmental, Health & Safety Integrated Policy**



***We are an experienced integrated cooling system solutions and services provider  
(i.e. Wet Cooling Towers, Air Cooling Condensers, Air Fin Coolers)***

***We are innovators and partners, trusted for excellence, delivering environmentally conscious,  
engineered and technology-driven products and services to energy and industrial Customers worldwide  
- healthy, safely, ethically and as promised -***

In performing our business activities, we focus to work ethically and in compliance with all applicable laws and regulations applying and implementing in each phase of business execution a Management System for the health and safety of our workers and business partners, for the respect and protection of the environment, for the quality of the products and of the business processes in place. Our goals are to:

- Conduct business with individual and organizations who share our commitment to high ethical standards;
- Reach/keep the "Target Zero work accidents": each day, incident and injury free;
- Ensure that working places, aiming at the prevention and protection of the physical integrity and of safety of workers and of all other parties involved, are suitable, safe and ergonomic to carry out the activities;
- Promote actively economic, environmental and social sustainability throughout energy optimization, reduction of carbon dioxide emissions, water and power saving by using our advanced technology and patented components that have been proven and tested in worldwide projects and continuously improved and developed by our R&D department;
- Prevent and reduce environmental impacts, by operating in accordance to an integrated policy of waste management, shared with other parties (recycling, supporting the recovery instead of waste disposal);
- Reach/keep "Target Zero Defects" on Quality providing products defects free and with full Customers' satisfaction and to activate careful and continuous monitoring of the quality of products and services provided to Customers, in compliance with applicable regulations, throughout a Supplier Chain fully supporting Company's values and policy;
- Train continuously our employees and collaborators, to ensure competences in carrying out their duties, work safely and quality of results;
- Define clear and measurable goals and Key Performance Indicators to evaluate both Health, Safety, Environmental & Quality aspects, by planning and monitoring of all processes related to Product / Services and business operations;
- Identify, if any, all business-related risks and opportunities and plan actions for managing and monitoring them;
- Ensure commitment to continuous improvement and increase in Customers' satisfaction;

***Each employee shall give his contribution to reach these goals to guarantee a stable profitability and continuous, lasting growth for the Company.***

***Management has issued and published this Company Integrated Policy (Quality, Environmental, Health & Safety) in all operative sites. Policy is reviewed at least one time per year to determine the continuous suitability through the Management System Review.***

Paruzzaro (NO), 2020-02-04

SPIG Spa Managing Director  
Alberto Galantini

A handwritten signature in black ink, appearing to read 'Alberto Galantini', is written over the printed name.