

## Complete Source for Boiler Tubing

As part of our continued commitment to the boiler and power plant aftermarket, The Babcock & Wilcox Company (B&W) owns and operates a 30,000 square foot tube storage facility in Copley, Ohio. Here, our extensive tubing supply capabilities translate to lower costs, reduced lead times and quality boiler tubes for our customers. Enhancing the service offerings, B&W's modern facility also includes tube bending capabilities.

B&W carries an expanded tube inventory that includes a wide range of materials, grades, sizes and quantities. All tubing meets

the highest quality standards that are synonymous with the Babcock & Wilcox name. Tubes are stored indoors on racks in a temperature-controlled environment. A state-of-the-art handling system facilitates on-time shipment and delivery so customers get their tubes when they need them.

B&W's dedicated team manages the inventory, performs custom cuts, bends, marks the tubes and promptly ships orders anywhere in the world.

Call your regional sales representative or contact our tube specialists by calling 1-800-354-4400 and

pressing option number "6." Our friendly, knowledgeable tube specialists can match your inquiry to our inventory, or even locate tubes from other key strategic suppliers. Backed by B&W's engineering know-how, our replacement parts experts can also provide approved tube material substitutions so that you get the tubing needed to fit your boiler requirements.

We have also made it easier for you to search for tubing and view current inventory at our e-business site. Visit [www.babcock.com](http://www.babcock.com) and click on "Customer Log-In" to see the benefits. By registering on our site, you can place orders, check



*B&W's stock tube inventory includes a wide range of materials, grades and sizes. A state-of-the-art handling system means that our customers receive quality boiler tubes in less time.*

*(Continued on reverse side)*

quote status, request documentation, access order history, and much more.

Our goals are two-fold: to offer customers timely deliveries at competitive prices while upholding B&W's tradition of high quality, and for customers to select The Babcock & Wilcox Company when they need bare boiler tubes.

B&W also provides additional services and aftermarket products

for all of your replacement parts needs such as:

- Pulverizer gearbox rebuilds and exchanges
- Roll wheel rebuilds and exchanges
- E/EL pulverizer upgrades
- Roll wheel pulverizer upgrades
- Environmental equipment
- Assured Stock Program® (ASP®) inventory management system
- Alliance programs

To contact our customer service staff, call 1-800-354-4400. The following menu options are available to expedite your call.

- 1 - Place order or request a quote
  - 2 - Check status of an existing order or quote or problem resolution
  - 3 - Place an order for *Steam its generation and use*
  - 4 - Re-issue documentation (invoices, test reports, etc.)
  - 5 - Boiler emergency - available 24/7
  - 6 - Place an order or request a quote for straight boiler tubes
  - 0 - Speak to an operator, 8 a.m. to 5 p.m. EST, Monday through Friday
- \* - Direct dial to your customer service representative



*B&W's expanded tube stocking facility also includes bending capabilities for exact radius bends as specified by the customer.*

**delivering**  
proven results

[www.babcock.com](http://www.babcock.com)

**Babcock & Wilcox Power Generation Group, Inc.**

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For more information, or a complete listing of our sales and service offices, call 1-800-BABCOCK (222-2625), send an e-mail to [info@babcock.com](mailto:info@babcock.com), or access our Web site at [www.babcock.com](http://www.babcock.com).

